1. Introduction

BuildCare Facility Service & Management Group Corp. and its subsidiaries and affiliates, (hereafter "BuildCare," "**we**," or "**us**" or "**our**") has worked hard to bring you informative and user-friendly mobile applications that are sensitive to concerns about privacy. We have designed this Mobile App Privacy Policy (the "**Policy**") to explain how and when BuildCare collects, uses, and safeguards the information you provide and that we collect through the mobile or web-based applications owned and offered for download by BuildCare, including the BC Mobile App and any other mobile applications that we may develop and offer in the future (collectively, the "**Apps**" and individually, an "**App**").

Please carefully review this Policy to understand our policies and practices regarding the collection, use and treatment of your information. By using, accessing, or registering with an App, you consent to our collection, use, processing, and disclosure of information in accordance with this Policy. You also acknowledge and agree that your access to and use of our Apps is subject to our Terms of Use and any conflict between this Policy and the Terms of Use will be determined in favor of the Terms of Use. You also acknowledge and agree that we are not responsible for how third-parties, vendors, and service providers collect or use your information.

2. How this Policy applies

This Policy applies to information you provide to us or that we collect automatically when you visit, access, use, or register with one or more Apps and when you interact with the App or with App content or applications that may link to or be accessible from or on the App that are provided or managed by a third-party. This Policy does not apply to information we collect when you visit or use BuildCare's Website or otherwise.

This Policy will tell you the following concerning our App:

- Who collects information;
- What types of information are collected and how this is done;
- How BuildCare uses and discloses the information that is collected;
- Your rights to view and correct information that you voluntarily submit to us;
- How BuildCare secures your information;
- Where you can get answers to your questions about this Policy.

3. Who Collects Information

When you visit or use our Apps we may collect, process, or receive information about you as described in this Policy.

Certain Apps also make use of third-party Application Programming Interface (API), which may allow third parties to collect information about you and your activities on

the App and provide you, or enable others to provide you, with functionality within our App, additional personalization, or with advertising. For additional information concerning Cookies, Web Beacons and Pixels, see Section 5.

Third-Party Providers. Some of our Apps or the functions within the Apps may be provided, developed, or hosted by third-parties that are not affiliated with BuildCare. These entities may collect, process, or receive information you provide within the Apps, including information about your use of our Apps and your activities over time and across third-party applications or websites. These third-parties may collect, use, store, process, or transmit information in accordance with *their* applicable privacy policies and business practices, which are not under BuildCare's control. For more information on third-party practices, please refer to such third-parties' applicable privacy policies, terms of use, end user license agreements, or similar disclosures, available from such app, the Apple App Store or Google Play Store, such third party's website, or by contacting the third-party for more information. If you have questions about which third-parties may have access to your information through your access to or use of any particular App, you may contact us at info@build-care.com for more information.

4. Types of Information Collected by BuildCare

Information You Provide Directly. You may provide information to us when you use our Apps, including when you download, register with, or log into our Apps. This information may include, but is not limited to, your Personally Identifiable Information ("PII") including, name, email address, phone number, mailing or billing address, device ID, username and password, registration ID number, and other information that may identify you. You may also provide Non-Personal Information ("NPI"), such as terms used for searches within Apps, responses to questions, schedules, bookmarks, notes, and other information about your activities within and usage of the Apps. Unless otherwise noted within an App or in this Policy, any information you provide through the App may be processed by, transmitted to, or stored by BuildCare and/or its third-party providers.

Certain information you provide when you use our Apps and their respective features may be stored locally on your mobile device. The scope of information you may store locally on your mobile device varies by App. While BuildCare does not transmit information stored locally on your mobile device through use of our Apps, please be aware that any information stored on your mobile device may leave your mobile device through automatic backup processes, manual download from your mobile device, and through other means outside of BuildCare's control. In addition, your activities on your mobile device outside of the Apps may result in such information being transmitted to or otherwise collected by authorized or unauthorized third-parties, including through the other apps you access, the websites you visit, and by parties who may gain unauthorized access to your mobile device or data. Any information stored on your mobile device or transmitted over the Internet or any data network could be accessed or intercepted by unauthorized third-parties. As a result, you acknowledge that BuildCare cannot assure that the information you submit through the Apps or store locally on your mobile device will remain private. Any data

you provide or store locally through the Apps is at your own risk. Please see BC Mobile App below for more information specific to our App.

Information We Collect Automatically. If you download, access, or use our Apps, we may receive and store certain information about you and your mobile device(s) automatically using automatic data collection technologies, including but not limited to first- and third-party API's. This information may include, without limitation:

- The location of your mobile device;
- Your mobile device ID and call information;
- The type of mobile device and operating system you use to access our Apps;
- Your IP address;
- Information associated with your Internet or mobile service provider or your account with your Internet or mobile service provider;
- Information associated with your Apple or Google Play accounts or any other account use to download or access the Apps; and
- Information collected from third-parties providing services to us.

5. How We Use Your Information

We may process and use the information we collect or receive about you to:

- Provide our Apps and their content and features to you;
- Complete your requested registrations, transactions or subscriptions;
- Contact you in connection with requested services or inquiries;
- Improve the content and functionality of our Apps and the BuildCare company Website;
- Track our users' demographics, interests, and behaviors;

Use of Third-Party Application Programming Interface (API)

Third-parties API's may have the ability to link the information they collect about you when you use the App with other information they collect about you elsewhere on the Internet, including but not limited to your PII or information about the mobile device you are using.

We encourage you to research and learn about this technical means, including API's, through which information about you may be collected through the applications and websites you visit. We encourage you to review the privacy policies of every third-party website or service that you visit or use, including those third-parties you interact with through our services.

We may process and use your information for any other purpose disclosed to you at the time we collect or receive the information, or for any lawful basis, or otherwise

with your consent. For information about how to opt out of the use of some of these technologies, see Section 7: Your Choices**.**

6. How We Share Your Information

We may share your information with our subsidiaries and corporate affiliates, as well as entities that provide services to us, including app analytics, data processing, and IT services including app development and maintenance, and other services. We may also disclose NPI or aggregate, anonymous information to third-party service providers without restriction.

Disclosure of Information to Third-Party API's. BuildCare may engage third-party API's to provide services in connection with our Apps, outreach for our programs and services, and to help us manage our digital presence and allow us to better serve our users.

When Required by Law. We may disclose your information to third-parties when required to protect and defend our legal rights, protect the safety and security of our users, prevent fraud, comply with the law or respond to legal process or a request for cooperation by a government entity.

Corporate Transactions. In the event of sale, transfer, merger, reorganization, dissolution, or similar event we may transfer your information to one or more third-parties as part of that transaction.

With Your Consent. We may share your information with other third-parties when you consent to such sharing.

7. Your Choices

If you have registered with our Apps, you may access to your PII by logging into our Apps using your username and password and visiting your account profile page. You may also send us an email at info@build-care.com to request correction of any PII that you have provided to us. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect. If you withdraw a registration or cancel a subscription we may retain your PII in our records and we may continue to use and disclose that data in a manner consistent with this Policy.

Notifications and Location Services. When you access our Apps, you may be asked whether you will allow us to access your location while you are not using the app and/or whether you would like to receive notifications on your mobile device. If you click "allow" but change your mind at any time in the future and no longer wish to allow us to access your location and/or to receive notifications, you will be able to opt-out by updating the privacy settings on your mobile device. However, consider that some Apps features require location settings on to properly operate.

To request correction or deletion of any PII that you have provided to us, we may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect, or if we have a lawful basis for continuing to process such information. If you withdraw a registration or cancel a subscription or delete the App, we may retain your PII in our records and we may continue to use and disclose that data in a manner consistent with this Policy. Note that you may request the deletion of some of your personal data to keep your confidentiality.

Right to Correct Personal Data

You have the right to have information held about you corrected if it is not accurate. If what we hold on you needs updating, or you think it may be inaccurate, please contact our **BuildCare Customer Services** team:

Monday–Friday, 8:30am–5:00pm (ET)

PO Box 211

Edgewater, NJ 07020

E: info@build-care.com

P: 551-254-5544

Right to Access Personal Data
You have the right to make a request for a copy of the personal data that BuildCare holds about you. To make this request as an individual or an authorized third party, you can contact our BuildCare Customer Services Team at the above-referenced contact information.

Right to Object to Use of Personal Data

You have the right, in certain circumstances, to object to BuildCare processing your personal information. If you have questions about this right, please contact our BuildCare Customer Services Team or email us at info@build-care.com

Right to restrict use of your data
If you feel data we hold on you should not be processed in a particular manner, please contact our Customer Services team to discuss your rights. In certain circumstances you will have the right to ask us to restrict processing.

Right to erasure
BuildCare strives to only process and retain your data for as long as we need to. In certain circumstances you have the right to request that we erase personal data of yours that we hold. If you feel that we are retaining your data longer than we need, it

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is worth first checking that your contract with BuildCare has been terminated, which you can do with Customer Services. If your contract with BuildCare has been terminated, then we may still have lawful grounds to process your personal data.

8. Security

BuildCare has implemented reasonable security measures designed to protect the information collected via our Apps from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. Access to data and technology relating to user information is password-protected and limited to authorized personnel and those vendors that require access to the information in order to furnish services to BuildCare and our members. In addition, BuildCare uses industry standard technology to keep users' information secure while residing on BuildCare's or its contractor's servers. However, despite these measures, our IT systems could be compromised by parties seeking unauthorized access to our data or users' data, by a technological malfunction or by an error by an employee, vendor or contractor. In addition, the transmission of information via the Internet or mobile data networks could be intercepted by third-parties. As a result, our efforts to protect our data and users' data from unauthorized access may be unsuccessful and we cannot assure you that the security measures we have adopted will provide absolute certainty. By using, accessing or registering with the Apps, you agree that BuildCare is not responsible or liable for any loss or damage of any sort arising from or relating to any breach of our security, circumvention of any privacy settings or security measures, or interception of your transmissions (see also Terms of Use). Any transmission by you is at your own risk.

The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to our Apps or certain functions within our Apps, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

9. International Users

BuildCare and its App are based in the United States, regardless of where you access the App, the information collected as part of that use will be transferred to and maintained on servers located in the United States. Any information we obtain about you will be stored in accordance with U.S. privacy laws, regulations, and standards, which may not be equivalent to the laws in your country of residence. By using the App, you consent to this collection, transfer, storage, and processing of information to and in the United States in accordance with the foregoing.

10. Changes to This Policy

We reserve the right to update or modify our Apps or this Policy at any time and from time to time without prior notice. Any revisions to this Policy will be effective upon posting. The most recent version of this Policy is available at our website. You should review this Policy periodically to ensure you are aware of any changes. If you object to any changes to this Policy, you must cease using our Apps. Please review

this Policy periodically by visiting the App or the applicable App Store or Google Play Store. This Policy was last updated on the date indicated at the top of this page. Your continued use of our Apps after any changes or revisions to this Policy indicates your agreement to the terms of the revised Policy.

11. BC Mobile App. Our app allows to track and manage employee activity including time off requests easy and quick. As long as the employees stay on the job site geofence range, they can start, shift and their workday. They can also request Time Off and consult reports. BuildCare does not transmit, store remotely, or backup any such information; however, please be aware that any information stored on your mobile device may leave your mobile device through automatic backup processes, manual download from your mobile device, and through other means outside of BuildCare's control. In addition, your activities on your mobile device outside of the BC Mobile App may result in such information being transmitted to or otherwise collected by authorized or unauthorized third-parties, including through the other apps you access, the websites you visit, and by parties who may gain unauthorized access to your mobile device or data. Any information stored on your mobile device or transmitted over the Internet or any data network could be accessed or intercepted by unauthorized third-parties. As a result, you acknowledge that BuildCare cannot assure that the information you choose to store locally on your mobile device in connection with the BC Mobile App will remain private. Any data you provide through or store locally regarding the BC Mobile App is at your own risk.

13. Contact Us

If you have any questions or concerns relating to this Policy or our privacy practices, please contact us as at info@build-care.com.

14. Glossary

Aggregate Information. Non-Personal Information, or Personally Identifiable Information is Information that has been de-identified, that is combined with similar data related to more than one individual to form aggregated information. For example, we may add up the total number of people in Peoria, Illinois (but not their names) who are seeking information about pancreatic cancer and compare that to the number of people in Petaluma, California seeking the same information. This sort of statistical information is called Aggregate Information because it reflects the habits and characteristics of a large group of anonymous people. Companies may use aggregate data or share it with third-parties so that the information and services provided best meet the needs of their users. Aggregate Information also helps advertisers and sponsors know how effectively they are reaching and meeting the needs of their target audience.

App(s). See Section 1.

Non-Personal Information ("NPI"). Information that may relate to an individual but does not identify that individual. For example, information such as gender, age, city, and physical location, when not linked with other Personally Identifiable

Information. NPI may be "re-identified" through certain processes by linking it to PII relating to the same individual.

Personally Identifiable Information ("PII"). Information that identifies or is uniquely associated with an individual, such as a name, taxpayer identification number, home address, telephone number, email address, Social Security number, or credit card number.

BuildCare Company Website. Collectively, the BuildCare Facility Service & Management Group Corp website, https://www.build-care.com/, certain affiliate websites, meeting microsites, and any other online functionalities or services included in the websites owned or operated by BuildCare, but excluding our mobile applications, or "apps," with the exception of web-based pages accessible through our apps.